

Woodstock Farmers' Market – Waterbury

Produce/Cashiering/Grocery Associate

We are opening a new location in Waterbury Center, VT!

Our flagship store, The Woodstock Farmers Market located in Woodstock, VT, is a bustling year-round fresh market of fantastic food which generates over \$9 million in annual sales. We're a classic "small giant": while our footprint is modest, we have created a dynamic fresh foods market with many facets—from our varied national and regional specialty products and our commitment to local produce and meats to our prepared foods kitchen and catering department to our innovative open book finance system and our customer service focused staff.

General Duties: Store Associates are full and part time non-supervisory positions within the store. Due to the fast-paced, entrepreneurial nature of the Market, Store Associates must be able to multi-task, working in several different areas as needed. Daily tasks can range from cashing out customers to stocking refrigerated drinks, from making sandwiches to building a potato display. This can often be an entry level position within the department.

- He/she must be able to work stocking and receiving shifts
- He/she must be able to stock all areas of the store with big beautiful displays
- They must be able to make neat and readable signs
- They must be able to check pricing and compare with signs and making changes in POS.
- Memorize PLU codes and is responsible for their synchronicity with actual product and signage
- Filling/culling and rotating produce displays
- He/she must be able to check in orders for accuracy, quality and quantity.
- Dynamically selling product by providing customers with information needed to make product-related decisions.
- Using a knife (if appropriate age) to assist in our cut fruit program.
- Prepping of vegetables and fruits (cleaning up produce before it goes out for sale)
- Taking and updating daily inventory
- They must be able to package and price bulk items appropriately
- He/she must be able to ring up purchases quickly, accurately and cheerfully, make sure the line moves rapidly, and that customers are smiling as they leave the store.
- They must be careful, skillful baggers of grocery items.
- They are responsible for keeping their area neat and clean, and for maintaining the cleanliness of their designated area during closing shifts.
- They are fantastic service providers.

Required Qualifications:

- **Being Calm under Pressure:** One must be able to communicate to others and convey information clearly and in a calm and effective way in a busy environment. Being able to effectually resolve issues and handle often challenging customer concerns in a warm and thoughtful manner is required.
- **Outstanding Judgment and Decision-Making:** One must consider the relative costs and benefits of potential actions and choose the most appropriate one.
- **Love of Service:** Must actively look for ways to help people and absolutely enjoy it.
- **Strong Physical Attributes:** Must be in outstanding physical condition. This job can require you to be on your feet for more than 8 hours a day and to be able to lift and carry over 50 lbs of heavy produce boxes.
- **Strong Cleaning and Sanitation Skills:** Must run a clean, tidy and safe work environment.
- **Computer skills:** Must be familiar with computers and be very comfortable with using them.
- **Strong Organizational Skills**
- **Must be a good listener**
- **Team Player:** Able to work well with others as a team member/have flexible schedule/weekends required.
- **Must Work Early Mornings and later Evenings:** Responsible for working opening and closing shifts. Early morning shifts (6:30 AM) are responsible for setting the department for the day. Closing shifts are hard work (till 8:15 PM)—we sweep and mop the entire store every night as put many varieties produce away for the night.
- **Being Fast:** Our work environment is fast paced. Must be able work quickly and accurately.

Education: None qualifying. Some work experience in retail or food is helpful but not required. Some Cashiering experience is helpful but not required.

Time Commitment: Full time and part work. At least one weekend day is required. Holidays and summer time are our busiest times and require planning and commitment.

Compensation/Hiring Guide:

\$12+/-hour, depending on qualifications and experience. Benefits include: store discount. Full time employees (30+ hours a week): Health insurance contribution, short term disability and simple IRA after vesting period, gym membership contribution, new shoe contribution (because everyone should be comfortable on their feet!)